

OpenLNS CT and OpenLNS Server License FAQ (Rev 1.0)

This document describes both the OpenLNS CT and OpenLNS Server Activation Keys and product licenses.

1. What is an Activation KEY and Product License:

An Activation Key is required to run the install program for OpenLNS CT or OpenLNS Server. The OpenLNS CT Activation Key is different than the OpenLNS Server Activation Key.

An Activation Key comes with one or more product licenses. Each license may be used on only one PC at a time. An OpenLNS CT license is different than an OpenLNS Server license.

2. OpenLNS CT: activation, license transfer, and license recovery

OpenLNS CT application comes with an OpenLNS Server.

To install OpenLNS CT you will need to get a trial or purchased OpenLNS CT Activation Key prior to running the OpenLNS CT installer. Note, you only need to get an Activation Key for OpenLNS CT and not for OpenLNS Server.

The OpenLNS CT Activation Key provides two complete license sets (each set is made up of one OpenLNS CT license and one OpenLNS Server license) which allow a single individual to have OpenLNS CT on a desktops PC and a notebook. For OpenLNS CT to run you need to activate the license for both OpenLNS CT and the OpenLNS Server on that PC.

If your OpenLNS CT PC can communicate to the Echelon license server, then the OpenLNS CT/Server licenses will be automatically activated (both the OpenLNS CT and OpenLNS Server licenses on this PC will be automatically activated). If your PC cannot communicate to the Echelon license server then you will need to manually activate these licenses. For OpenLNS CT you will have to manually activate both OpenLNS CT license and OpenLNS Server license separately.

Caution: It is important to know if you try to use a given license on more than the one PC (or virtual Machine), intentionally or un-intentionally, the license on the old PC will automatically be deactivated.

To transfer an OpenLNS CT license from one PC to another you will need to do a "Return" process, with the Echelon License Wizard, in which you return the PC's OpenLNS CT license and OpenLNS Server license to the Echelon License server. You then go to the new PC's License Wizard and activate both the OpenLNS CT and OpenLNS Server licenses.

If your PC crashed then you need to do a license "Recovery" process", with the Echelon License Wizard, in order to reactivate your license. **First make sure that product licenses (OpenLNS CT and OpenLNS Server) are not already being used on another PC otherwise you will deactivate the license on the other PC when you activate the license on the new PC.**

Instructions on how to use the OpenLNS CT/Server license wizard "Start > All Programs > Echelon License Wizard > License Wizard" is available in Chapter 2 "Installing and Activating OpenLNS CT" in the OpenLNS CT User's Guide (link below).

http://www.echelon.com/support/documentation/manuals/networktools/078-0488-01A_OpenLNS_CT_User's_Guide.pdf

3. OpenLNS Server Only: activation, license transfer, and license recovery

To install OpenLNS Server you will need to get a trial or purchased OpenLNS Server Activation Key prior to running the OpenLNS Server installer.

The Activation Key for OpenLNS Server provides one OpenLNS Server license for one PC.

If your OpenLNS Server PC can communicate to the Echelon license server, then the OpenLNS Server license will be automatically activated on this PC. If your PC cannot communicate to the Echelon license server then you will need to manually activate this license.

Caution: It is important to know if you try to use a given product license on more than one PC (or virtual Machine), intentionally or un-intentionally, the license on the old PC will automatically be deactivated.

To transfer a license from one PC to another you will need to do a "Return", with the Echelon License Wizard, process in which you return the license to the Echelon License server. You then go to the new PC's License Wizard and activate the license.

If your PC crashed then you need to do a license "Recovery", with the Echelon License Wizard, process in order to reactivate your license. **First make sure that the product license is not already being used on another PC otherwise you will deactivate the license on the other PC when you activate the license on the new PC.**

Instructions on how to use the OpenLNS Server license wizard "Start > All Programs > Echelon License Wizard > License Wizard" is available in the OpenLNS license Guide (link below).

http://www.echelon.com/support/documentation/manuals/devtools/078-0498-1A_OpenLNSServerLicenseGuide.pdf